



BEST emergency response service is available 24/7 to assist with cleaning up environmental spills and releases.



## What is BEST?

Berkley Environmental Support Team (BEST) is here to assist you with your emergency response needs. We understand environmental spills and releases can be extremely stressful event, so this complimentary emergency response service available to you 24 hours a day, 7 days a week. A single phone call puts you in touch with a call center staffed with experienced emergency response consultants.

There is no cost for contacting BEST and accessing their network of emergency response specialists.

## How Does BEST Work?

- You call BEST at **877.900.5645** to report a spill or release – available 24 hours a day, 7 days a week
- The BEST consultant gathers information about the incident
- BEST taps into their nationwide emergency responder network to schedule services
- Responders are dispatched within two hours of the spill or release notification, including to remote locations
- BEST reports the incident to the appropriate environmental agency
- Services provided by BEST's emergency response network are at pre-negotiated rates

The policyholder is responsible for paying for BEST's services.

**When accidents happen, we are the BEST at handling them!**

## How to Report a Claim to Berkley Construction Professional

To report a Claim or Circumstance beyond the initial spill notice to BEST, please refer to the Claims or Circumstances Reporting Guidelines (Endorsement PERFORM-80001) and Section X. Reporting of your PERFORM Policy. Whether or not the spill or release is covered under your PERFORM policy, BEST can help you better control the costs associated with the incident.

### Helpful Links:

- **New Matter Report Form**, for new Circumstances or Claims
- You can send the New Matter Report Form and accompanying documents by email to:  
[BCPClaims@BerkleyCP.com](mailto:BCPClaims@BerkleyCP.com)

You will receive an auto-generated email acknowledgement of your report, which will provide you with peace of mind that it has been received by Berkley Construction Professional's claims department.



### **Notice to BEST is not Notice to Berkley Assurance**

Reporting the matter to BEST is not a report to Berkley Assurance Company for insurance coverage purposes. The incident must be separately reported to Berkley Assurance Company in order for coverage to be evaluated and determined. You should report the incident to your broker for reporting to Berkley Assurance Company, or you can complete the New Matter Report Form and email it to [BCPClaims@BerkleyCP.com](mailto:BCPClaims@BerkleyCP.com).

In accordance with Section X.A. of the Policy, you should report all new incidents as soon as reasonably possible during the Policy Period. Reporting of Circumstances only can trigger coverage for future claims when the requirements of Section X.B. Reporting a Circumstance are satisfied. This section also requires the submission of a written report conveying: (1) when and how you first became aware of such circumstance; (2) any act, error, omission or Pollution Condition asserted or believed to be at issue; (3) the services or activities involved in the circumstance; (4) what happened and the dates and entities involved; and (5) the nature of any alleged or potential Loss. The process for reporting this information is further explained in the Claims or Circumstance Reporting Guidelines attached to the policy.

The policyholder is responsible for paying for BEST's services, not Berkley Assurance Company.

### **About Berkley Construction Professional**

Berkley Construction Professional is a division of Berkley Alliance Managers which is a member company of Berkley whose rated insurance company members are assigned an A+ (Superior) rating by A.M. Best Company. W. R. Berkley Corporation is an insurance holding company that is among the largest commercial lines writers in the United States and operates worldwide in two segments of the property casualty insurance business: Insurance and Reinsurance & Monoline Excess.

### **Berkley Construction Professional**

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